



ROOTED PHYSICAL THERAPY

San Juan Island

INSURANCE SCRIPT

This worksheet can help you understand your potential for being reimbursed by your insurance company. After each session you will be given a form from Rooted PT that contains all the information you should need to submit to your insurance company.

To start this process, call the number on the back of your insurance card (usually titled member services) and select the option to speak with a customer service representative. Then, you can ask the questions listed below:

- What are my physical therapy benefits?
- Is Roberta Michelle Stringer (NPI 1194076240, TIN 184685937) an in-network provider?
- What are my in-network and out-of-network percentages of coverage?
- Do I have a deductible? If yes, how much is it?
- How much of the deductible has been met?
- Do I need a written referral from a doctor?
- Does the referral need to come from my primary care doctor?
- Do I need authorization on file prior to starting physical therapy?
- If yes, is authorization on file already?
- Is there a special form I need to submit in order to be reimbursed? If yes, where can I get the form?
- To what mailing address should the form be sent?